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Holden Beach, NC 28462**

January 25, 2002

Attorney General John Ashcroft  
US Department of Justice  
950 Pennsylvania Avenue, NW  
Washington, DC 20530

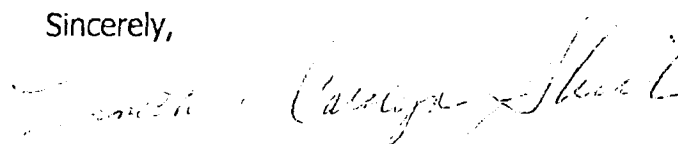
Dear Mr. Ashcroft:

We are writing to give our support to the settlement between Microsoft and the US Department of Justice. This three year antitrust suit has been ongoing for far to long. However, we feel that this case should not have gone to court in the first place, since Microsoft did not break any laws.

Windows is an excellent operating system, since it is user friendly for both my husband and I. We can assure you that this settlement is not a "sweet-heart" deal to please the government. The company will be making changes in their business practices that will prevent any future antitrust violations. For example, Microsoft has agreed to license its Windows OS products to the 20 largest computer makers on identical terms and conditions, including price.

Furthermore, Microsoft has agreed to be monitored for compliance to this settlement by a three person technical committee that will also aid in dispute resolution. We ask the government to stop attacking Microsoft once and for all.

Sincerely,



Kenneth & Carolyn Shick